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BEFORE THE ARIZONA CORPORATION COMMISSION RECEIVED

GARY PIERCE
CHAIRMAN
BOB STUMP
COMMISSIONE

COMMISSIONER SANDRA D. KENNEDY

COMMISSIONER

PAUL NEWMAN

COMMISSIONER

BRENDA BURNS

COMMISSIONER

THE ESTABLISHMENT

REASONABLE RATES

IN THE MATTER OF THE APPLICATION OF

SOUTHWEST GAS CORPORATION FOR

DESIGNED TO REALIZE A REASONABLE RATE OF RETURN ON THE FAIR VALUE

PROPERTIES

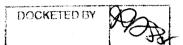
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Arizona Corporation Commission

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Docket No. G-01551A-10-0458

RUCO'S REPLY TO COMMISSIONER KENNEDY'S OCTOBER 25, 2011 LETTER

Commissioner Kennedy has requested a clear and understandable description of the proposed Settlement including a description in "layman's terms" of information regarding the potential impact of the proposed Settlement on the Company's ratepayers. Commissioner Kennedy, in her letter, indicated a concern that some of the Company's customers do not understand the technical provisions of the proposed settlement.

Except for the meeting in Sierra Vista, RUCO attended all the public comment meetings and noticed that no person spoke in favor of decoupling. From what RUCO heard, many of the people who spoke at the public comment understood that through decoupling, customers who did conserve would have to give a portion of their savings back to the utility through the decoupling mechanism. RUCO agrees with Commissioner Kennedy that there is confusion over how much of their savings must be forfeited to the utility.

SWG Rate Application Schedule H-4)

¹ Current average residential bill is \$58.10 (winter) and \$24.07 (summer). These figures only include the Basic Service charge and Commodity Charge. They exclude PGA, DSM and other special line items charges. (See

With regard to the rate impact, the following chart measures the rate impact under the proposals:

Total Impact of Proposed Options for Southwest Gas Rate Case

	Option A	Option B	RUCO Option
	Ltd. Decoupling	Full Decoupling	No Decoupling
	Applies a \$0.00213 per therm decoupling surcharge beginning in Year 1 to recover "actual lost base revenue due to energy efficiency"	No decoupling surcharge applied in the first year. In Year 2, up to a 5% increase in non-fuel rates to recover lost fixed costs from Year 1.	Shift portion of revenue requirement into fixed basic charge
	Surcharge adjusted annually with no cap.	Non-fuel rate increased up to 5% annually	Rates remain unchanged until next rate case.
Revenue Increase	\$54.9M	\$52.6M	\$47.6M
Increase on the Avg. Bill ¹	\$3.48 (adjusted annually)	\$3.33 (adjusted annually)	\$2.96 (fixed until next rate case)
ROE	9.75%	9.50%	9.50%
FVROR	7.02%	6.92%	6.85%

Keep in mind that the rate increase in the rate case <u>does not include</u> the proposed increase in the DSM surcharge. In its September 12, 2011 Application, Southwest Gas proposes to quadruple the revenue collected through the DSM surcharge to \$16.5 million from \$4.4 million for new and expanded EE and RET programs.

Proposed Increase in DSM Surcharge in Docket No. G-01551A-11-0344

	Current DSM surcharge	Proposed DSM Surcharge
Total Revenue collected	\$4.4M	\$16.5M
Surcharge Rate	\$0.00200 per therm	\$0.02673 per therm
Avg. Bill Impact		
Summer (11 therms)	\$0.02	\$0.29
Winter (39 therms)	\$0.07	\$1.04

RUCO has reviewed a draft of Southwest Gas's response to Commissioner Kennedy's letter and appreciates the utility's cooperative intent. RUCO believes most of its content is accurate but that it fails to provide a complete picture "in layman's terms" of the impact of decoupling. RUCO appreciates the opportunity to explain in a brief layman's format its perception of the Settlement and the potential impact on the ratepayer.

The Settlement provides two decoupling proposals – Option A, a partial decoupling proposal and Option B, a full revenue decoupling proposal. Both decoupling mechanisms provide a true-up component where customer rates will reset annually to account for the

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difference between actual and anticipated (Option A) or approved (Option B) revenues. Every year, if the actual amount of revenues is lower than the amount of revenue identified in the rate case, the difference is made up through the decoupling mechanism². RUCO finds Southwest Gas's reply adequately explains the differences between the two decoupling mechanisms. While it is *theoretically* possible for decoupling to lower rates if per customer consumption increases, RUCO points to evidence in the record that SWG would have collected an additional \$62 million from residential customers if decoupling, as proposed in SWG's Application, had been in effect from 2007-2010.

When the customer conserves, the customer's bill will go down because of his conservation efforts. However, the bill is not going down because his rate is going down. The customer's rate will in fact be going up. But the impact of that rate increase will be offset by the reduced amount of money collected by the PGA since the customer will be using less natural gas. If the customer is able to conserve enough natural gas, the customer will see his overall bill go down. It is important to understand that the total bill will go down because the customer took steps to reduce his natural gas consumption, despite the rate going up because of decoupling. For those customers who are unwilling or unable to use less natural gas, their bills will increase with decoupling.

Typically, people associate a bill decrease with a rate decrease. However, under the decoupling proposals, the customer's rate will increase if people conserve (and even if they do not conserve under Option B). Stated another way, if a customer did not conserve from one

² Proponents of the Settlement argue in its favor the situation where approved revenues exceed the actual revenues resulting in a refund. But that is not likely to happen to often (extreme weather conditions) and even less likely if there truly is conservation. That is not what this case is about nor is it why the Company and the investor interested parties are pushing so hard for full revenue decoupling.

³ Examples of persons who cannot implement significant energy efficiency/ renewable energy programs include renters, people with limited financial resources to spend on new dishwashers or hot water heaters, or those persons who have already installed energy efficiency appliances and renewable energy technologies prior to this rate case.

month to another, his/her bill will increase because their rate increases under the decoupling proposals.

RUCO has reviewed the transcripts from the public comment meetings. It finds that many customers really do understand what is being proposed. Here are a few examples:

"And regarding decoupling, we're urged to invest in conservation and energy efficiency initiatives; yet if we do, we have to assume Southwest Gas's business risk and virtually guarantee substantial earnings. I want to lower my gas bill through conservation and energy efficiency; yet if I do, Southwest Gas will raise my rate. Somehow, that doesn't exactly make me want to rush out and do that."

Jim Biundo

"For those of us who want to conserve, we have to purchase items that cost more than items that are not as energy efficient. So we pay money to conserve in the first place. And with decoupling, now we're going to have to give the utility even more money because we're using less energy. That doesn't make sense."

Max Wexler

I have heard over and over again that our opposition to decoupling is simply because we don't understand its purpose and benefit to the customer. Let me be clear. I understand what decoupling is and why the Commission has decided to review this policy...I urge you to review this policy and to look at the risk that can be tolerated by both the utility and the customer. I understand the desire for APS to have their rates decoupled. It makes financial sense to them to get paid a fixed cost regardless of the amount of energy that it actually sells. It mitigates their risk while placing the risk on us, the consumers.

Vance Coleman

1 2 customer base." 3 4 5 6 7 8 9 10 AN ORIGINAL AND THIRTEEN COPIES of the foregoing filed this 4th day 11 of November, 2011 with: 12 **Docket Control Arizona Corporation Commission** 13 1200 West Washington 14 Phoenix, Arizona 85007 15 COPIES of the foregoing hand delivered/ emailed this 4th day of November, 2011 to: 16 Dwight D. Nodes Asst. Chief Administrative Law Judge 17 **Hearing Division Arizona Corporation Commission** 18 1200 W. Washington St. Phoenix, AZ 85007 19 Janice Alward, Chief Counsel 20 Legal Division **Arizona Corporation Commission** 21 1200 W. Washington St. Phoenix, AZ 85007 22 Robin Mitchell, Attorney Legal Division 23 Arizona Corporation Commission

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"The decoupling options laid out in the proposed Southwest Gas settlement agreement have no benefit for the customer and only serves the best interest of the utility company because there is no need for added infrastructure to meet the needs of the current

Jan Ek

RESPECTFULLY SUBMITTED this 4th day of November, 2011.

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